



ScopeCare Service Agreements

From DB Surgical, the Local Experts in Surgical Microscope Service & Repair



***Maximum
Performance***

***Superior
Reliability***

***Budget
Peace of Mind***

ScopeCare Plans Tailored to Your Needs

Available in Florida, Georgia, and Alabama

SCOPECARE SERVICE AGREEMENT OPTIONS

- The ScopeCare program combines exceptional service with fixed repair costs, which is necessary to provide maximized performance, increased reliability, and budget peace of mind
- This ensures your investment is protected and you'll have the power to shape the future of better outcomes

Features:

Preventative Maintenance	<i>(visits per year)</i>	2	2	2
Onsite Labor, Travel, & Mileage	<i>(% discount)</i>	10%	50%	100%
Replacement Parts	<i>(% discount)</i>	0%	5%	10%
Rapid Response Guarantee	<i>(onsite within a week)</i>	✓	✓	✓
Unlimited Technical Support	<i>(factory certified)</i>	✓	✓	✓
Unlimited Software Updates	<i>(if applicable)</i>	✓	✓	✓
		Prevent	Plus	Premium

SCOPECARE SERVICE AGREEMENT HIGHLIGHTS

✓ Maximum Performance	<ul style="list-style-type: none"> • Guard against unplanned downtime that disrupts patient care, with: <ul style="list-style-type: none"> ■ Preventative maintenance visits, priority service calls, and guaranteed response times; ■ From the most highly qualified technicians serving the Southeast
✓ Superior Reliability	<ul style="list-style-type: none"> • Depend on DB Surgical for help with support from the largest local service team of: <ul style="list-style-type: none"> ■ Leica-certified technicians who are reachable directly via phone, text, or email; ■ With proprietary knowledge and access to parts for accurate diagnosis and resolution
✓ Budget Peace of Mind	<ul style="list-style-type: none"> • Facilitate budget planning and avoid costly repairs through: <ul style="list-style-type: none"> ■ Multi-year service agreements with fixed pricing for predictable maintenance costs; ■ From the only team that can maintain warranties and repair to original guidelines

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ABOUT DB SURGICAL

- At DB Surgical, we are dedicated to bringing transformational surgical technologies to hospitals and surgery centers
- We offer a wide range of surgical products designed to enhance patient outcomes and reduce procedure costs
- Our focus is on microsurgical and minimally invasive procedures in the surgical disciplines of:
 - Neuro and Spine
 - ENT and Ophthalmic
 - Cardiovascular and Plastic Reconstructive
- From our headquarters in Coral Springs, FL, we serve hospitals and surgery centers located in:
 - Florida
 - Georgia
 - Alabama
- We currently have 20 team members located throughout our footprint
 - Providing robust product training and support for each product we carry
- In-house service technicians provide expert-level repair services on surgical microscopes

18+



Product Lines

650+



Hospital Customers

21+



Years in Business

20+



Team Members

PRODUCT CATEGORIES

Surgical Navigation

Surgical Microscopes

Surgical Instruments and Solutions

Electrosurgical Products

Equipment Drapes

Surgical Headlights

Patient Positioning

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DB Surgical
DISTINCTIVE SURGICAL PRODUCTS

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